

# Terms of Renting

## 1. Prices

All prices are ex. VAT and shipping.

Payment is up-front. For larger projects, 50% of payment when ordering, 50% before shipping.

## 2. Use and Handling

The winches must be returned in same conditions as received.

If there is any damage to the winches or anything missing when receiving them, please notify Wahlberg Motion Design immediately

***(Email with enclosed photos of damage)***

The winches may not undergo any visual alteration, without prior consulting and acceptance from Wahlberg Motion Design

***(Email or phone)***

The winches may not undergo any software alteration without prior acceptance from Wahlberg Motion Design

***(Email or phone)***

Any damage done to the winches, while in custody of the customer, must be rectified or paid for by, the customer.

## 3. Renting period

Minimum renting period is 1 week.

## 4. Shipping

Wahlberg Motion Design ships worldwide.

If special custom papers or extraordinary actions are required from us before shipping outside EU, the handling fee is 80 euro pr.hour.

Delivery is considered complete, when the products are handed over to buyer unless anything else is agreed. If the order is handed over to carrier arranged by buyer – collected from Wahlberg Motion Design, Aarhus or from second location - the order is also considered complete and delivered.

Shipping cost covers from Wahlberg Motion Design– Customer.

Shipping cost from Customer – Wahlberg Motion Design is covered by customer.

## 5. On-site maintenance

In the case of need for **on-site maintenance**, travel expenses and accommodation for the technician must be paid by customer.